

CQC PMS Inspections

Citygate

Gallowgate

Newcastle upon Tyne

NE1 4PA

Telephone: 03000 616161  
Fax: 03000 616171

**www.cqc.org.uk**

Your account number: 1-541111735

Our reference: INS1-2356712493

|  |  |
| --- | --- |
| Shana Begum  Lister Lane Surgery  30 Lister Lane  Halifax  West Yorkshire  HX1 5AX | |
| 21 April 2016 |  | |

**Care Quality Commission**

**Health and Social Care Act 2008**

**Inspection report**

Location name: Lister Lane Surgery

Location ID: 1-541111735

Dear Ms Begum

Please find enclosed a copy of our final report following our recent desk based focused inspection of Lister Lane Surgery. Please make this report readily available for people who use the service.

Your inspection report sets out the ratings for the domain we inspected.

Ratings have been awarded on a four-point scale; ‘Outstanding’, ‘Good’; ‘Requires Improvement’, or ‘Inadequate’.

The table below shows the ratings your location has been awarded:

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Safe** |  | **Overall population group** |
| **Older people** | **Good** |  | **Good** |
| **People with long term conditions** | **Good** |  | **Good** |
| **Families, children and young people** | **Good** |  | **Good** |
| **Working age people and the recently retired** | **Good** |  | **Good** |
| **People in vulnerable circumstances** | **Good** |  | **Good** |
| **People experiencing poor mental health** | **Good** |  | **Good** |
|  |  |  |  |
| **Overall Key Question** | **Good** |  |  |
| **Overall location** |

A request for a review of ratings can only be made on the grounds that we have not followed our published process. If you think that we have not followed this process you can request a review. To do so you must first tell us within 5 working days of the publication of your report(s) that you intend to request a review by submitting this online form: <http://webdataforms.cqc.org.uk/Checkbox/IntentionRequestReviewRating.aspx>

You will then be provided with instructions on how to submit your full request for review.

In this application you must say in what way we have not followed the published process, and which ratings you think have been affected. You can only request a review of ratings once after an inspection, so please ensure that you include all of the relevant ratings in your request. Please note that requests for reviews of ratings can lead to ratings being changed ‘downwards’ as well as ‘upwards’ or remaining the same.

We will publish the inspection report on our website shortly.

When we have published this report you can see the contents and download a PDF version by clicking on this link:

www.cqc.org.uk/directory/1-541111735

Once published, you can see this at any time by following these steps:

* Go to the CQC website www.cqc.org.uk.
* Click the appropriate tab for your type of service.
* Type in the name of your provider or location – if it appears automatically, click on it to jump to your profile page or click the 'search' button.
* Click on your location, your report will be on your profile page.

You must also display your CQC rating 'conspicuously' and 'legibly' in each and every premises where a regulated activity is being delivered, in your main place of business and on your website(s) if you have any, where people will be sure to see it. This is a legal requirement from 1 April 2015. For further guidance on how to display your CQC rating, please click on this link:

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If you have any questions about this letter, you can contact our National Customer Service Centre using the details below. Please quote our reference number (INS1-2356712493) to avoid delays in processing your request.

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Email: [HSCA\_Compliance@cqc.org.uk](mailto:HSCA_Compliance@cqc.org.uk)

Write to: CQC PMS Inspections

Citygate

Gallowgate

Newcastle upon Tyne

NE1 4PA

Yours sincerely

Karen Giles

CQC Inspector

Enclosed:

* Final report



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|  |  |
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| Balagopal Krishna Kumar  Lister Lane Surgery  30 Lister Lane  Halifax  West Yorkshire  HX1 5AX | |
| 21 April 2016 |  | |

**Care Quality Commission**

**Health and Social Care Act 2008**

**Inspection report**

Location name: Lister Lane Surgery

Location ID: 1-541111735

Dear Dr Kumar

Please find enclosed a copy of our final report following our recent desk based focused inspection of Lister Lane Surgery. Please make this report readily available for people who use the service.

Your inspection report sets out the ratings for the domain we inspected.

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The table below shows the ratings your location has been awarded:

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Safe** |  | **Overall population group** |
| **Older people** | **Good** |  | **Good** |
| **People with long term conditions** | **Good** |  | **Good** |
| **Families, children and young people** | **Good** |  | **Good** |
| **Working age people and the recently retired** | **Good** |  | **Good** |
| **People in vulnerable circumstances** | **Good** |  | **Good** |
| **People experiencing poor mental health** | **Good** |  | **Good** |
|  |  |  |  |
| **Overall Key Question** | **Good** |  |  |
| **Overall location** |

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Yours sincerely

Karen Giles

CQC Inspector

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|  |  |
| --- | --- |
| Sangeeta Shetty  Lister Lane Surgery  30 Lister Lane  Halifax  West Yorkshire  HX1 5AX | |
| 21 April 2016 |  | |

**Care Quality Commission**

**Health and Social Care Act 2008**

**Inspection report**

Location name: Lister Lane Surgery

Location ID: 1-541111735

Dear Dr Shetty

Please find enclosed a copy of our final report following our recent desk based focused inspection of Lister Lane Surgery. Please make this report readily available for people who use the service.

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The table below shows the ratings your location has been awarded:

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Safe** |  | **Overall population group** |
| **Older people** | **Good** |  | **Good** |
| **People with long term conditions** | **Good** |  | **Good** |
| **Families, children and young people** | **Good** |  | **Good** |
| **Working age people and the recently retired** | **Good** |  | **Good** |
| **People in vulnerable circumstances** | **Good** |  | **Good** |
| **People experiencing poor mental health** | **Good** |  | **Good** |
|  |  |  |  |
| **Overall Key Question** | **Good** |  |  |
| **Overall location** |

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| Suryagopal Sukumaran  Lister Lane Surgery  30 Lister Lane  Halifax  West Yorkshire  HX1 5AX | |
| 21 April 2016 |  | |

**Care Quality Commission**

**Health and Social Care Act 2008**

**Inspection report**

Location name: Lister Lane Surgery

Location ID: 1-541111735

Dear Dr Sukumaran

Please find enclosed a copy of our final report following our recent desk based focused inspection of Lister Lane Surgery. Please make this report readily available for people who use the service.

Your inspection report sets out the ratings for the domain we inspected.

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The table below shows the ratings your location has been awarded:

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Safe** |  | **Overall population group** |
| **Older people** | **Good** |  | **Good** |
| **People with long term conditions** | **Good** |  | **Good** |
| **Families, children and young people** | **Good** |  | **Good** |
| **Working age people and the recently retired** | **Good** |  | **Good** |
| **People in vulnerable circumstances** | **Good** |  | **Good** |
| **People experiencing poor mental health** | **Good** |  | **Good** |
|  |  |  |  |
| **Overall Key Question** | **Good** |  |  |
| **Overall location** |

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Yours sincerely

Karen Giles

CQC Inspector

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